



Residential Program Visitation Guidelines – Update 7/9/2020

***No visitation will be allowed in homes where there is a suspected or positive case of Covid-19
A maximum of 2 people will be permitted for each visit. Visitors must be 18 years of age or older.***

Scheduling

- Visitors must call the Manager to schedule a **half hour** visit with their loved one. This will allow for each families visitation requests to be accommodated on any given day.
- Visits must be scheduled at least 24 hours in advance with house management.
- Manager will maintain a Master schedule of all visitation to ensure no overlapping of visits, and enough time between visits to sanitize all surfaces.
- Visitation hours will be between the hours of 2-7 pm on Monday through Friday and 10-6pm on weekends and holidays.
- All people supported in the house should be notified ahead of time that visitors will be present and they should be advised how to remain socially distant from them.
- Potential visitors are asked to abstain from visiting if someone who they live with has symptoms or has tested positive for Covid-19.

Screening

- Staff (to the extent possible Management, Nursing and/or AMAP staff) will utilize the Screening checklist and ensure both temperature, symptom checks, and required screening questions are completed prior to entrance into house.
- **Visitors who have traveled to or who have been in prolonged close contact with someone who has traveled to an area within the United States where there is a travel advisory in place per Executive Order 205 and 202.45 within the last 14 days will not be able to proceed with the visit. The list of states can be found via the NYS website here: <https://coronavirus.health.ny.gov/covid-19-travel-advisory>**
- All visitors must present with no symptoms and a temperature below 99.9 in order for the visit to proceed.
- Documentation of required screening is to be kept on the Visitor Log.
- Visitor is required to wear face covering. If they do not have an appropriate face covering, a surgical mask will be supplied for the visit.
- Once screened, visitor will be required to wash hands in the designated bathroom or use appropriate hand sanitizer. Visitors must perform meticulous hand hygiene throughout the visit.
- The manager will designate a bathroom for use throughout the visit.
- Staff will disinfect the bathroom after each use.

Visit

- As much as possible staff must ensure visits take place outdoors with proper social distancing, or in bedrooms if individuals have a single bedroom. Homes can designate a space in the home for private visitation, if available. Examples include recreation rooms, offices, extra den. The use of other people's bedrooms or common space in the house is not permitted.
- Family dining during the visit is not permitted, as visitors must keep a face covering in place, however you may bring food for your loved one to enjoy.
- All visits must occur either at the residence or on the property of the residence. No offsite visits or sitting in vehicles is permitted at this time.
- Privacy should be provided to the extent possible during all visits. Visitors should follow all safety precautions and protocols.
- Visitors need to be mindful of the visitation time frames to ensure that all people supported have the ability to spend time with their loved ones.

*As of the date of this document, there has been no change to the OPWDD restriction on community outings or home visit

**Subject to change based on further guidance from DOH, OPWDD or CDC