

# RESETTING YOUR MEDISKED PASSWORD

CaseWorthy

Over 55 Years  
**AHRC**  
NASSAU  
*Fulfilling The Promise*

Welcome

Log in to AHRC Nassau to continue to MediSked Connect.

Email address\*

CONTINUE

By logging in, you agree to the [Confidentiality Agreement](#) and the [MediSked Connect Terms of Use](#).

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Welcome

Enter your password for AHRC Nassau to continue to MediSked Connect

wthompson@ahrc.org [Edit](#)

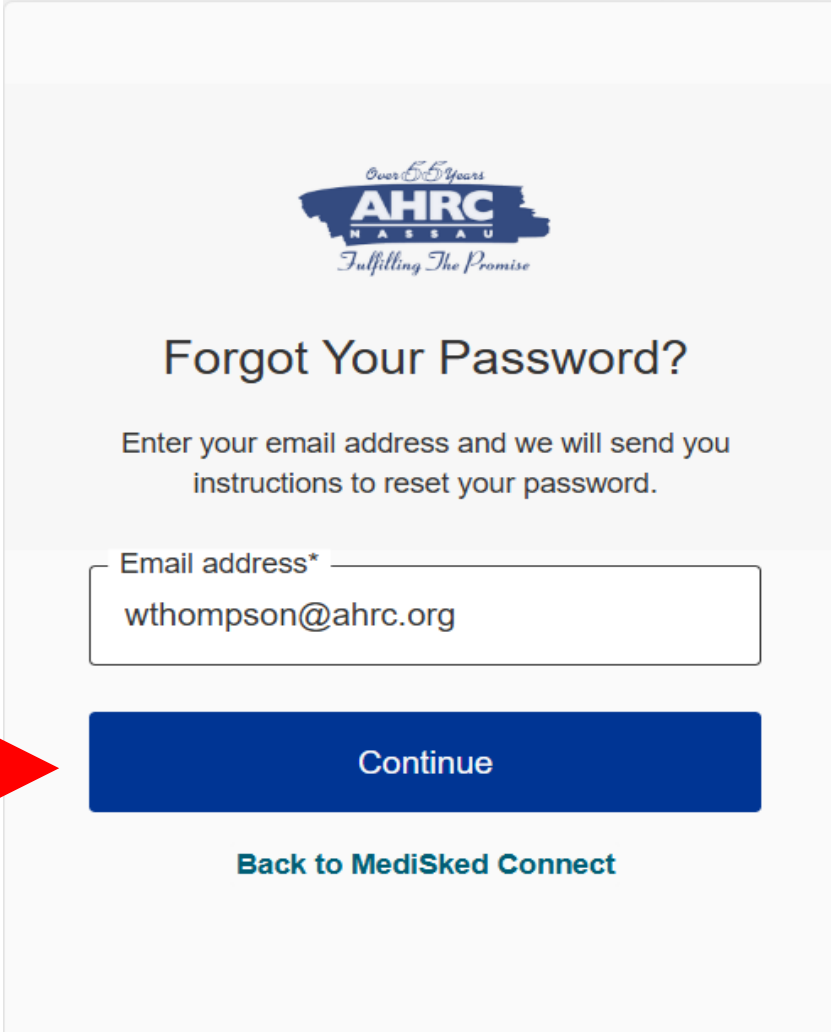
Password\*

[Forgot password?](#)

CONTINUE

- When Medisked passwords expire, users will be prompted to reset their password when their approved email address is entered
- Or users can reset their passwords manually via the Forgot Password option which will appear when their approved email address is entered

# RESETTING YOUR MEDISKED PASSWORD



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## Forgot Your Password?

Enter your email address and we will send you instructions to reset your password.

Email address\*  
wthompson@ahrc.org

**Continue**

[Back to MediSked Connect](#)

- After clicking the Forgot Password link, the user will receive an email from Medisked with instructions for resetting the password
- Users should check their AHRC, BCCS or Citizens email account for the password reset email from Medisked

# RESETTING YOUR MEDISKED PASSWORD

- When the email is received, click on the Change Password link
- The new password should be at least eight (8) characters in length and include at least one (1) letter, at least one (1) number and at least one (1) special character such as !@#\$%^&\*

**Change Password**

You recently submitted a change to your MediSked password. Click the button below to continue and change your password.

**CHANGE PASSWORD**

If you did not request this change, please login and change your password immediately.

Please do not reply to this email. It was sent from an unmonitored inbox.  
Invitation are only intended for use by the named addressee. If you are not the intended recipient of this email - or received this in error - please immediately and permanently delete this email.

**Change Your Password**

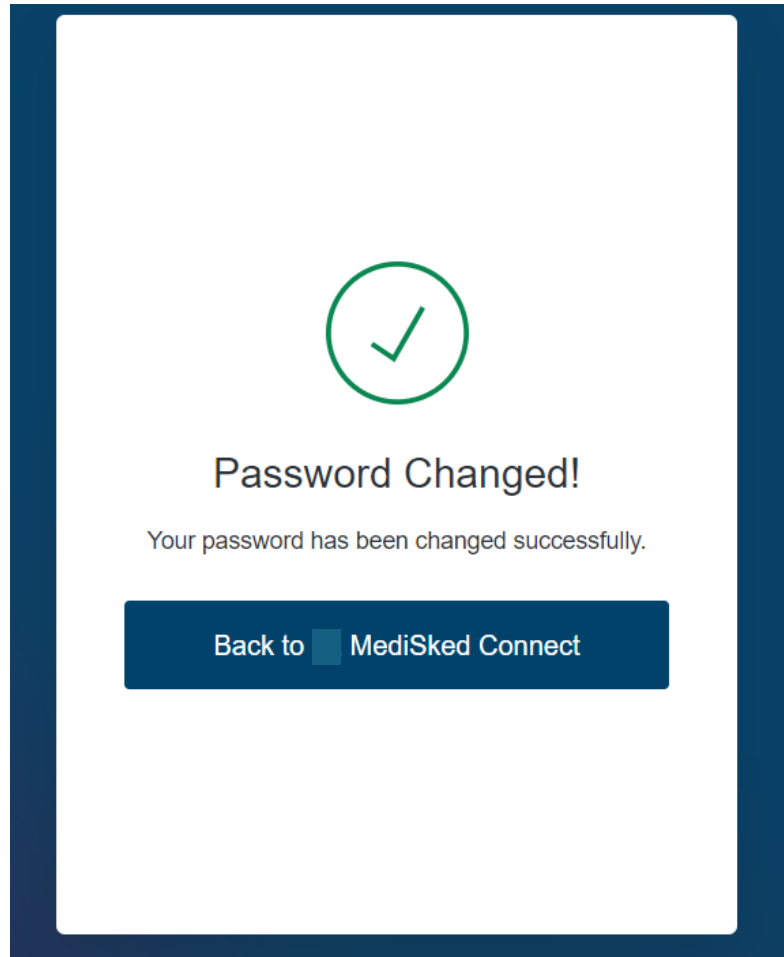
Enter a new password below to change your password.

New password

Re-enter new password

**Reset password**

# RESETTING YOUR MEDISKED PASSWORD



- There will be a confirmation once the password has been changed successfully
- The user will then click the Back to Medisked button to enter their email address and newly created password

# RESETTING YOUR MEDISKED PASSWORD

- Resetting passwords will not change the MFA functionality
- Upon the next login, the user will be prompted to enter the 6-digit code received

The image displays two sequential screenshots of the AHRC Nassau login process, illustrating the transition from password entry to multi-factor authentication (MFA).

**Left Screenshot: Welcome Page**

- Logo: AHRC Nassau, Fulfilling The Promise
- Text: Welcome
- Text: Enter your password for AHRC Nassau to continue to MediSked Connect
- Form: Email field containing `etaub@ahrc.org` with an `Edit` link.
- Form: Password field with a masked password and a visibility toggle.
- Text: [Forgot password?](#)
- Button: `CONTINUE`

**Right Screenshot: Verify Your Identity Page**

- Logo: AHRC Nassau, Fulfilling The Promise
- Text: Verify Your Identity
- Text: We've sent a text message to:
- Form: A greyed-out field showing `XXXXXXXX`.
- Text: Enter the 6-digit code\*
- Form: A text input field for the 6-digit code.
- Button: `Continue`
- Text: Didn't receive a code? [Resend](#) or [get a call](#)
- Text: [Try another method](#)

A red arrow points from the `CONTINUE` button in the first screenshot to the `Verify Your Identity` page in the second screenshot.